Hi Family!

How are you doing?

How is {Client} doing? {Ask about specific behaviors}

Give recommendation or offer to provide resources….

I wanted to go ahead and touch base with you about next steps…

As you know right now, we are set to open \_\_\_\_\_\_\_\_\_, however, it is not looking good for right now. At this time, it is looking like we will stay closed for a while longer. In the meantime, I want to make sure that you are supported during this difficult time, so we are providing video conferencing for our families. With the video conferencing you will need a device that has Wi-Fi access, a camera, and a microphone.

We can provide services a couple of different ways. {PROVIDE OPTIONS BELOW}:

We can meet through video conference throughout the week and discuss behavior concerns that you are seeing at home and come up with ways to work on them.

OR

We can schedule teaching sessions to take place at home, but have you run the sessions and I will provide coaching and support to you through video conference.

With either of these options we can vary how often we meet and the type of support you need. So, if you would like more support, we can find a time to meet a couple of times each week.

Do either of those options sound good to you?

{If they say they can’t commit}

That’s fine! I will keep checking in with you and if anything comes up and you need me feel free to call or text. I am always available.

{They agree}

Great! Let’s go ahead and schedule something!

{Give them times and dates depending on what works best.}

I am going to send you an invite through our video services. It will be sent to your email. All you have to do is accept the invitation and create an account! It only takes a minute or two.